

# Features

## Customer Service

Two customer service divisions (Pickup and Delivery). Complete shipment management with direct access to carrier and courier freight operations teams.

## Account Managers

Our Account Managers are your personal assistants who will manage every shipment for you and be in regular contact with your own logistics and account teams.

## Executive Support

Our Executive Support teams develop strategic partner relationships with our clients and carriers as well as lead our entire customer service operations.

## Fully Integrated Dashboard

Quick access to freight quotes, shipment tracking, invoicing and recent order activity.

## Job Tracking and Live Updates

Easily track your shipments from pickup to delivery, for complete peace of mind.

## Simple Quoting and Job Bookings

Instant quotes. Punch in your job details, compare prices from multiple carriers and make a booking.

## Digital Shipping Labels

Thermal printed shipping and address labels customised to every carrier.

## Digital Consignment Notes and Air Waybills

Carrier-specific consignment notes. Digital and print-ready formats.

## Digital Documents

No more printed documents. Everything you need is stored secure yet sharable digital formats.

## Digital Invoices

Download invoices and statements in .pdf, .csv formats.

## Cloud Storage and Services

Your personal data is secure and stored on AWS Cloud Servers.

## One Invoice

Combine all freight and shipping bookings into one simple invoice.



**ONE WORLD  
COURIER**

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